



Frequently Asked Questions

1. What is your style?

Our style is very unique in that we try our best to capture natural moments and expressions that really touch the heart rather than those that just document what a subject looks like at a certain age. As a mom of two young children, Misty finds that these types of portraits are so much more meaningful, as they tend to tell a story and evoke emotions that are forever remembered. The expectations of a new baby or a new life together, the playfulness of childhood, the togetherness of family...these are the moments that we strive to capture for you.

2. How do I schedule a session?

Please contact Scott at (972) 467-6313 or e-mail info@scotttakesphotos.com to schedule a session or to request information. We will e-mail you a link to a private website that contains our pricing information, as well as the forms that will need to be filled out prior to your session. As an option, you may request to have this information mailed to you on cd or paper format instead.

When you receive the information, please look everything over and then contact us to book your session. We will ask that you fill out the necessary forms and return them to us along with your session fee payment. Once we receive your forms and session fee payment, we will then send you a link to your very own personal website where you can view your appointment times, download our clothing suggestions, driving directions, and the Portrait Order Worksheets that we will use during the ordering session.

3. What is the session fee, and what is included?

Session fees vary depending on the type of session you would like. Please refer to our pricing guide for current session fees. The session fee pays for the time and talent of the photographer and does not include any portraits, unless otherwise specified. The session fee is due upon booking. For families larger than 8, please call for a quote.

4. Can we meet before the session?

Yes! A complimentary pre-session consultation is optional and highly encouraged for all our clients. This gives us the opportunity to discuss your portrait needs and any ideas you may have. We would love to meet with you in the studio, or at your home so that we can discuss the best location and size for you to display your portraits in your home. Alternatively, we can schedule a telephone consultation prior to the session.

5. Do you offer a satisfaction guarantee?

Yes, we guarantee your satisfaction, or we will offer a complimentary re-shoot or refund. Please refer to our "Policies" guideline for further information on our satisfaction guarantee policy.

6. Do you have packages?

We have several ordering options available. You may choose from one of our gift portrait packages, build your own collection, or choose to order a la carte (individual). You always have a choice!

7. Where can I find your price list?

Please contact us to request our current pricing information.

8. How long does a session last?

The length of a session depends on several things, including the type of session you have booked, how many subjects are being photographed, and the cooperation of children (if children are involved). Typically this is 1-2 hours for a traditional session and 30 minutes for a mini session. More time is allowed for newborns (3 hours) to allow for feedings, calming, diaper changes, etc.

9. What should I wear?

What you wear to your session is very important, and really depends on the look you are wanting to achieve. A list of clothing suggestions and tips will be included in your Welcome Packet upon booking your session.

10. What if I need to reschedule my session?

If you are unable to keep your appointment, we will be happy to apply your session fee towards a rescheduled session, provided you notify us at least 48-hours in advance. We understand that emergencies do come up. If this is the case, please notify us as soon as possible. Please do not bring sick children to be photographed.

11. Should we re-schedule an on-location session if it is raining?

We understand that sometimes the weather just does not cooperate. If we are unable to photograph your session due to the weather, we will reschedule for a different day.

12. How will I view and order my images?

3-4 weeks after your session, you will come back in to the studio for a presentation session and will order at that time.

If you have chosen to view your images online, you will receive an e-mail 3-4 weeks after your session with instructions on how to access your online gallery and place your order.

13. How many images do you take?

There will be many images taken, however images with eyes closed, heads turned, duplicates, etc will not be shown. For traditional sessions, typically 30-40 poses are shown. For mini sessions, typically 10-15 poses are shown.

14. When will my portraits be ready?

Orders take 3-4 weeks, but often are ready sooner. Collages, canvases, handbags, jewelry, and other specialty items may take longer. We will call you when they are ready for delivery.

If you need your order before the 3-4 week time period, we can rush your order for an additional fee. Please contact us for more information.

15. Will our final portraits be touched up?

All final images include basic touchup. This includes minor blemishes, small scratches or bruises, and single stray hairs. Extensive touchup is available for a fee of \$40/hour (minimum one hour), and includes the removal of braces, whitening of teeth, head swapping, substantial acne or redness in the face, glass glare, or body slimming. Please contact Misty to discuss your touchup options.

16. Do you sell "negative" (digital files)?

Yes, we currently sale digital files. Please refer to our pricing information for details and pricing.

17. Can I reorder images?

All ordered images are kept on file for one year from the date of your session. We delete all images that are not ordered after 30 days. Files are archived 30 days after the presentation session, and any order placed after that time requires a minimum \$50 reorder and a \$25 retrieval fee. Reprint prices will reflect the current price list at the time of reordering.

18. Do you have a referral program?

Yes, we do have a referral program and we would love for you to use it! For every person that you refer that completes a session, you will receive a \$25 print credit to use towards your next session. Please contact us for details.

19. Why do I need to sign a model release?

A release gives me permission to use the images for promotional and advertising purposes.